

# DayDreamers Party Booking agreement



DayDreamers aims to provide all clients with the highest quality service; we hope to create a fun and enjoyable environment for your child's party or personal function. We ask that you take the time to understand and sign our terms and conditions to assist us in providing you with a hassle free event.

## 1. Availability of Equipment

Excluding our permanent play structure, many other facilities are seasonal and therefore subject to availability. It cannot be assured that specific play equipment will be available year round. Please consider if this is an issue for you prior to booking.

## 2. Securing a Booking & Detail Confirmation

To enable a function to be securely booked with DayDreamers, the client must provide the following:

- Client name and valid contact number
- \$100 non-refundable deposit (taken out of your total bill)
- Party package, food & add-on selection
- Estimated number of guests

Confirmation of final numbers and cake orders must be made no later than seven (7) days prior to the event date. A text message (or email if mobile is unavailable) will be sent to the client with party details, and it is the responsibility of the client to contact DayDreamers if there are any discrepancies. In case of unforeseen circumstances, notification of additional numbers must be made no later than four (4) days prior to the event.

## 3. Special Catering and Self-Catering

DayDreamers is able to provide catering for groups with particular food requirements. Kosher catering is available for an additional \$5 per guest, or clients may self-cater (for religious reasons ONLY), and \$1.50 per guest will be discounted from the cost.

With exception to clients with religious requirements and extreme allergies, clients MAY NOT bring in any of their own food. DayDreamers is also unable to allow alcoholic beverages to be brought into the centre. Birthday cakes are excluded from this rule (not nuts allowed), & clients must sign a food liability form.

## 4. Private Functions

Private Functions may only be booked out of regular operating hours (Mon-Sun, 9am-6pm). A minimum charge of \$650 is required for the first hour and a half. Each additional hour thereafter is \$100. This cost can be covered by purchasing party packages or a once-off payment.

After hours venue hire is available at a cost of \$250 for the first hour and \$150 for each additional hour. DayDreamers does not provide food or drink for such functions, and clients are required to clean up at the completion of their event.

## 5. Supervision, Health and Safety

We ask for your assistance in creating an allergy-free environment at DayDreamers, by refraining from bringing in any food items, especially food that may contain nuts. Please notify staff of any allergies that may be of concern during an event.

Whilst DayDreamers takes every precaution to ensure the safety of both you and your child at all times, it is a condition of entry and event booking that **children must be supervised by a parent or guardian at all times**. DayDreamers and its staff do not take responsibility for any injuries that may occur within the play centre.

I have read and hereby agree to the above terms and conditions.

Signature \_\_\_\_\_ Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Name (printed) \_\_\_\_\_

Party booked for date \_\_\_\_ / \_\_\_\_ / \_\_\_\_

**DayDreamers looks forward to celebrating with you!**